



## Worker's Compensation Board of Indiana (INWCB) Announcement

### **Downtime for WCB systems**

Date: April 22, 2021

Please be aware that at noon on Thursday, April 29th, 2021, the Accident Tracking system used by the Worker's Compensation Board will go down and remain inoperable for one week. On Wednesday, May 5th, 2021, the Board's new electronic file management system is scheduled to launch. The week of downtime is needed to freeze current data while transferring it to the new system. The CAUSE system will not be operable and certain forms such as Certificates and forms triggered by EDI transactions will not go out during this time. Please continue to file all EDI transactions as required during the down time. Once the new system is up and running, all forms that were suspended will be sent out.

Certain of the Board's forms will change format with the new system. Expect a new layout of the Denial form as well as the 38911, Report of Temporary Total Disability / Temporary Partial Disability Termination. The latter will actually provide additional information that will be divided between the form and a new Benefit Summary, which will be attached. These "forms" will generate based on information provided through EDI.

Questions regarding the shutdown should be sent to David Babcock at [dbabcock@wcb.in.gov](mailto:dbabcock@wcb.in.gov).

Thank you for your patience as we modernize our processes to better serve the workers' compensation community!

Linda Hamilton